



## CONTROL CENTER

### **Web-based complete turn-key solution for operational security centers.**

The control center application defines the operational procedures to handle various emergencies, including theft, accidents, or driver emergencies, to ensure an immediate and appropriate response for any event. The platform is fully customizable, with procedures tailored to each center according to customer requests, local regulations, laws, and languages.

In a case like theft, the first step is contacting the customer to verify the vehicle is stolen, contacting the police, and filing a report. Next is to use the Helios tracking system to track the vehicle's location. You can then contact the customer insurance providers.

The control center software is a standalone application that can be refined and customized to the Operator's emergency center. It offers sophisticated anti-theft prevention and after-theft recovery with straightforward steps.

The control center offers:

- Uses vehicle tracking system to display the unit's location over a live map with information on the nearest assistance forces.
- Log of all actions performed, date, and users.
- Support for 36 languages

Helios Tracker support team will guide you through the process and provide full support and assistance.

**Helios Tracker superior technology - built to work better and last longer**

The sophisticated fleet management system generates operational and statistical reports based on predefined needs and requirements. With a few steps, you can efficiently analyze data from cross-sectional databases (driver behavior/ vehicle behavior/ work hours, etc.)

### Additional features:

- 🎯 **Reply the events** – on a map or in a report. Including the location of the vehicle, the condition of the motor, the speed, and the actions that were taken.
- 🎯 **Create customizable reports** – operational reports, marketing reports, performance reports and more.  
The customizable reports can present various sections of analysis.
- 🎯 **Send all the relevant information to partners and local authorities.**
- 🎯 **Database management:** including customer data, local police stations and more.
- 🎯 **Customer relations management (CRM):** The application documents customers' calls, provides the service history of a specific customer, and schedule future actions.
- 🎯 **Authorization management:** The software can grant different authorizations to different operators, as specified.



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